

ACC Rides Transportation Services: provides door-to-door transportation service to Meals on Wheels Café sites, ACC Senior Services (ACC), other senior centers, Triple R, medical and dental appointments, grocery shopping, field trips, and other errands.

Eligibility:

- You must be 60 years of age and over and live in the following zip codes: 95814, 95818, 95820, 95822, 95823, 95824, 95828, 95831, 95832 and 95758
- ACC Rides also serves areas of the Delta Region (Walnut Grove, Locke, Hood/Franklin and Courtland)

Where to Apply:

- Online at <https://www.accsv.org/services/transportation/>

How to Apply:

1. Go to <https://www.accsv.org/services/transportation/>
2. Look under the sub-topic “Register for ACC Rides”
3. Fill out and complete the form listed under it titled “[Rider Information Form](#)”
4. Once you have completed the form, email it to rides@accsv.org
 - You can also fax it to (916) 393-9128

Documents Needed:

- You have to complete this form: [Rider Information Form](#)

ACC Rides Team Contact Information

- Phone: (916) 393-9026 ext. 333
- Email: rides@accsv.org

Medi-cal Transportation Services: offers transportation to and from appointments for services covered by Medi-Cal. This includes transportation to medical, dental, mental health, or substance use disorder appointments, and to pick up prescriptions and medical supplies.

General Info: There are two types of transportation for appointments. Nonemergency medical transportation (NEMT) is transportation by ambulance, wheelchair van, or litter van for those who cannot use public or private transportation. Nonmedical transportation (NMT) is transportation by private or public vehicle for people who do not have another way to get to their appointment.

Eligibility:

- Non Medical Transportation (NMT)
 - People with full-scope Medi-Cal
 - People who are pregnant, including to the end of the month in which the 60th day postpartum falls
- Nonemergency Medical Transportation
 - If you receive Medi-Cal through a managed care plan, please contact your plan's member service department to request nonemergency medical transportation (NEMT). You will need a prescription from a licensed provider.
 - If you have FFS Medi-Cal, please inform your medical provider. They can prescribe NEMT and put you in touch with a transportation provider to coordinate your ride to and from your appointment(s).

Where to Apply:

- To set up a ride, you can call your healthcare provider and ask about transportation providers in your area.
- When requesting transportation, be sure to contact the transportation provider as soon as you can before an appointment.

How to Apply:

- Non Medical Transportation
 1. After you have made your appointment, call your health care provider and ask about transportation providers in your area.
 2. Once your health care provider tells you which transportation service to use, contact the transportation provider.
 3. When you are on the phone with the transportation provider, tell them your appointment date and time.
 4. Make sure to verbally let them know that you do not have any other way to get to your appointment and they will schedule a ride for you.
- Nonemergency Medical Transportation

1. If you receive Medi-Cal through a managed care plan, contact your plan's member service department to request nonemergency medical transportation (NEMT). You will need a prescription from a licensed provider.
2. If you have FFS Medi-Cal, please inform your medical provider. They can prescribe NEMT and put you in touch with a transportation provider to coordinate your ride to and from your appointment(s)

Documents Needed:

- N/A

Contact Information

- Email: DHCSNMT@dhcs.ca.gov.

Frequently Asked Questions for Medi-Cal Transportation Services

- [General Information](#)
- [Medi-Cal Beneficiaries - Fee-For-Service and Managed Care](#)
- [Medi-Cal Providers](#)

UCP Transportation: offers an on-demand transportation option for people with intellectual or developmental disabilities or who are at high risk during the COVID-19 crisis.

*They also offer to pick up and deliver prepaid items to your door with the UCP Delivery Trip

Eligibility:

- Individuals with intellectual or developmental disabilities.
- Individuals who have been identified as “high risk,” including:
 - individuals 65+
 - individuals with compromised immune systems
 - individuals with serious chronic medical conditions.
- Individuals must be healthy and symptom free to ride.
- All passengers will have their temperature taken prior to boarding the van.
- Before requesting a ride, individuals must complete the following:
 - Receive a doctor’s diagnosis of a developmental disability.
 - Get referred by [California Alta Regional center](#).

Where to Apply:

- Online: [UCP Safe Trip Request](#)
- Phone: 916-393-3602
- Make sure to give a 24-hour advance notice

How to Apply:

1. To apply for a Safe Ride online, visit their website at <https://ucpsacto.org/programs-services/transportation/>
2. Then under “Request A Trip” click the green rectangular button that says “Online”
3. Fill out the form and submit your request 24-hours before your desired pickup time.

*To apply for a Safe Ride via a phone call, dial the number (916) 393-3602 and speak to someone who will guide you through submitting a request.

Documents Needed:

- Proof of intellectual or developmental disabilities
- Proof of being “high risk” (65+, compromised immune systems, chronic medical conditions)